



## United States Department of the Interior

NATIONAL PARK SERVICE  
Sagamore Hill National Historic Site  
20 Sagamore Hill Road  
Oyster Bay, New York 11771-1807

IN REPLY REFER TO:

December 15, 2003

Mr. Owen Jackson  
ACS System Associates, Inc.  
329 Miller Place  
Mount Vernon, NY 10550

Dear Mr. Jackson:

I wanted to take the opportunity to thank you for the fine work that ACS has done on the Old Orchard Museum rehabilitation at Sagamore Hill National Historic Site. We are very pleased with the quality of the work and wish to congratulate you, your company, and the many sub-contractors who have worked on the project, for their excellent work. I realize that the circumstances were very difficult at times, and yet, it was always a pleasure to deal with your crew. You have made a significant contribution to safeguarding our heritage with this project and we are very happy with the results.

As you know, at the beginning of this project, we were all worried about the timeline necessary to complete work for several key events through the fall. The job was complicated and quite large and there was a short window of time in which most work had to be completed. As you assured us, we were able to make those deadlines. Everyone at Sagamore Hill was impressed with the level of efficiency and professionalism everyone from ACS exhibited - especially yourself. You are a first class project manager, and we would not have finished in time without your special attention to the project.

I would be happy to serve as a reference for you and ACS System Associates, Inc. Please feel free to contact me if I can help you in the future. My office number is 516-922-4271 x 11. Again, thank you, and warm wishes for the holiday season.

Sincerely,

Gay E. Vietzke  
Superintendent